



# Risk Management Staff

## Leadership

**Kelly Bird** [kbird@myokaloosa.com](mailto:kbird@myokaloosa.com)  
Human Resources and Risk Management Director (850) 689-5874

**Karen Thomas** [kthomas@myokaloosa.com](mailto:kthomas@myokaloosa.com)  
Risk Manager (850) 689-5978

## Workers' Compensation and Claims

**Jacqueline Matichuk (Jackie)** [jmatichuk@myokaloosa.com](mailto:jmatichuk@myokaloosa.com)  
Claims Examiner (850) 683-6207

- Workers' Compensation
- Claims Adjustment
- Property Insurance Administration

## Safety

**Daniel Elkins** [delkins@myokaloosa.com](mailto:delkins@myokaloosa.com)  
Safety Program Manager (850) 689-5979

- County Safety Program
- Loss Prevention/Control
- Employee Safety Training

## Public Records

**Odessa Cooper-Pool** [ocooperpool@myokaloosa.com](mailto:ocooperpool@myokaloosa.com)  
Public Records & Contracts Specialist (850) 689-4111

- Public Records Requests
- Contract Insurance Review

## Benefits

**Kelli Burgess** [kburgess@myokaloosa.com](mailto:kburgess@myokaloosa.com)  
Benefits Coordinator (850) 689-5980

- Employee Benefit Administration
- Retiree Benefit Administration
- Wellness Program

## Administrative Support

**Angela Cox** [acox@myokaloosa.com](mailto:acox@myokaloosa.com)  
(850) 689-5977

- Front Desk Administrative Support
- Billing / Timesheets
- Indigent Program