

## **EMERGENCY MEDICAL SERVICES ADMINISTRATIVE DIRECTIVE**

**Title:** Pediatric Critical Calls

**Directive:** 002

**Purpose:** To ensure documentation of, and offering of critical incident services to personnel responding to critical pediatric patient.

**Commencing Date:** July 29, 2019

**Sunset Date:** December 31, 2019

**To:** Command Staff

**Authorization:** Darrel Welborn, EMS Chief

Okaloosa County Emergency Medical Services, having recognized the need for proper documentation of and need for possible critical incident stress management of personnel responding to critical pediatric emergencies, establishes the following administrative directive:

Each time a call for service is received and dispatched for pediatric patients suffering from, including but not limited to cardiac arrest, severe trauma (trauma alert), child abuse/neglect and any other type of response that has the potential to cause extreme duress to the responder, the following will occur:

- 1) A supervisor's incident report detailing the incident, crew responding and resources offered, will be created and submitted to the operations commander and division chief for review. After the review, the document will then be forwarded to Risk Management for proper filing.
- 2) The on duty branch commander will make contact in person with the response personnel to ensure their status
- 3) All necessary resources will be made available to the response personnel in a timely manner. The emergency medical services resiliency officer will be the contact to help coordinate this response. In the absence of the resiliency officer please contact Ann Hill with the District 1 Healthcare Coalition to arrange for Critical Incident Stress Management response.
- 4) In the event the response personnel need the services of a medical facility, then a first report of injury/illness should be filled out.