We are now partnering with HomeWAV for all your on-site, remote video visitation, and/or voice calling needs.

Visitors can create an account by visiting the HomeWAV website or by downloading the free mobile app on their phone.

## **How Does HomeWAV Work?**

HomeWAV offers an easy-to-use, cost-effective inmate communication platform that allows those who are incarcerated to chat with family and friends — without the hassle of traveling or setting up an in-person visit. In fact, everything can be done from the comfort of home.

HomeWAV's inmate-initiated video visitation application allows for:

- Video calls
- Voice calls
- Messaging
- Account management, including adding or transferring funds
- Scheduling and confirming on-site visits
- Receiving notifications and alerts when an incarcerated loved one is available to communicate

Once your account has been approved, you will receive a notification every time your incarcerated loved one logs into a HomeWAV kiosk or tablet. When you open the HomeWAV app or log in, your loved one will receive a notification that you are available, and they may start a video call with you.

## Visit www.homeway.com to learn more.

## **Friends & Family Customer Support:**

Available 365 days a year Monday-Friday: 8am-6pm CST Saturday-Sunday: 8am-5pm CST

Holidays: 9am-5pm CST

Call: 844.394.6639 | Email: support@homewav.com

Refunds: refunds@homewav.com



## **Bail Bonds Account Set-Up:**

Creating an account with HomeWAV is a convenient way for inmates to reach your business. All Bail Bond Companies can click the following link for information on how to register for a HomeWAV account: <a href="https://www.homewav.com/home/bail-bonds/">https://www.homewav.com/home/bail-bonds/</a>

