



# Risk Management Staff

## Leadership

### **Kelly Bird**

Human Resources and Risk Management Director

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(850) 689-5874

### **Shannon Clowes**

Human Resources and Risk Management Assistant. Director

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### **Karen Thomas**

Risk Manager

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## Workers' Compensation and Claims

### **Jacqueline Matichuk (Jackie)**

Claims Examiner

- Workers' Compensation
- Claims Adjustment
- Property Insurance Administration

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## Safety

### **Daniel Elkins**

Safety Program Manager

- County Safety Program
- Loss Prevention/Control
- Employee Safety Training

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## Public Records

### **Odessa Cooper-Pool**

Public Records &  
Contracts Specialist

- Public Records Requests
- Contract Insurance Review

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## Benefits

### **Kelli Burgess**

Benefits Coordinator

- Employee Benefit Administration
- Retiree Benefit Administration
- Wellness Program

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(850) 689-5980

## Administrative Support

### **Angela Cox**

- Front Desk Administrative Support
- Billing / Timesheets
- Indigent Program

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