




Your Utility Bill Format Has Changed

Here's a helpful guide on how to read your new bill.

- 1 Account Summary: Your account number, cycle and route, any adjustments related to previously billed charges, and account balance information, can be found here.
- 2 Our contact information can be found here.
- 3 Current Charges Summary: All charges and/or credits applied to the current billing period will appear here; including any applicable streetlight MSBU or residential Waste Services (garbage/recycling) charges.
- 4 Helpful customer messages can be found here.
- 5 Information specific to the services provided at your service address can be found here.
- 6 Usage History: Track your 13 month usage history here.
- 7 Meter Read Details: Your billing period is from the "Previous Read Date" to the "Current Read Date". Your usage equals the difference between the meter readings.
- 8 The Total Amount Due includes any past due charges as well as current charges.
- 9 If the service is scheduled for disconnection due to a past due amount, the disconnection date will appear here. To avoid interruption of service, the past due amount must be received prior to the disconnection date.



Okaloosa County Water & Sewer
 Website: www.okaloosaws.com
 Email: waterinformation@myokaloosa.com
 Customer Service: (850) 651-7171 or (850) 423-1576
 After Hours Emergency: (850) 651-7174 or (850) 423-1576

Office Locations:

2 Fort Walton Beach
 1804 Lewis Turner Blvd., 1st Floor
 Fort Walton Beach, FL 32547
 Monday - Friday, 8:30 AM - 5 PM

Crestview
 812 E. James Lee Blvd.
 Crestview, FL 32536
 Tuesday & Thursday, 8 AM - 4 PM
 Closed (12 PM - 1 PM)

ACCOUNT SUMMARY		PAST DUE
Account Number	1234567-891011	Bill Date 01/28/2021
Cycle-Route	03-03	
Customer Name	JOHN DOE	
Service Address	1234 ANYWHERE ST	
Previous Balance		265.91
Adjustments		16.16
Payments Received		-150.00
Past Due Amount		132.07
Current Charges Due 02/17/2021		136.16
PAST DUE DISCONNECT DATE		02/08/2021
TOTAL AMOUNT DUE		\$268.23

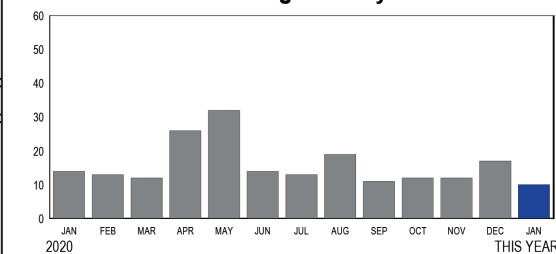
A 10% late charge will be added to your account if current charges have not been paid by the due date.

CURRENT CHARGES SUMMARY		METER READ DETAILS				
WATER	44.75	METER #	PREVIOUS READ	CURRENT READ	DAYS	USAGE
SEWER	65.26	12345678	12/13/2020	981	01/14/2021	991
WASTE SERVICES	26.15				32	10
CURRENT CHARGES TOTAL		\$136.16				

Did you know that you can review your bill history, check consumption, and pay your bill through our automated phone system or online at no additional cost? Visit www.okaloosaws.com or call us at (850) 651-7171.

Set up Autopay using a credit card or e-check to have your amount due automatically debited on the same day each month. Just set it and forget it! Visit www.okaloosaws.com for more information.

Usage History



Billed in 1,000 Gallon Increments


THIS ACCOUNT IS PAST DUE. TO AVOID INTERRUPTION OF SERVICE, THE FULL PAST DUE AMOUNT MUST BE RECEIVED PRIOR TO 02/08/2021.

If you have questions concerning your waste services, please contact Waste Management at (850) 651-7172.

SAMPLE BILL

THANK YOU

DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT





Okaloosa County Water & Sewer
 1804 Lewis Turner Blvd
 Suite 300
 Fort Walton Beach, FL 32547

SERVICE ADDRESS: 1234 ANYWHERE ST


ACCOUNT	CYCLE	BILL DATE	DUE DATE
1234567-891011	03-03	01/28/2021	02/17/2021
TOTAL CURRENT CHARGES		TOTAL PAST DUE	TOTAL AMOUNT DUE
\$136.16		\$132.07	\$268.23
DISCONNECT DATE		AMOUNT ENCLOSED	
02/08/2021			

PAY YOUR BILL AT WWW.OKALOOSAWS.COM OR THROUGH OUR AUTOMATED PHONE SYSTEM AT (850) 651-7171.

OKW0514A SCH 5-DIGIT 32548
7000000636 00.0003.0071 636/1

JOHN DOE
1234 ANYWHERE ST
FORT WALTON BEACH FL 32547-1320



OKALOOSA COUNTY WATER & SEWER
1804 LEWIS TURNER BLVD STE 300
FORT WALTON BEACH, FL 32547-1285