# PROVIDE THIRD PARTY ADMINISTRATION (TPA) OF PROPERTY, LIABILITY & WORKERS' COMPENSATION CLAIMS

## OKALOOSA COUNTY BOARD OF COUNTY COMMISSIONERS



RFP #: RM 45-14

RFP DUE: May 2, 2014 @ 4:00 P.M.

THE INTENT OF THIS RFP IS TO OBTAIN PROPOSALS FOR PROVIDE THIRD PARTY ADMINISTRATION (TPA) OF PROPERTY, LIABILITY & WORKERS' COMPENSATION CLAIMS

## REQUEST FOR PROPOSAL TO PROVIDE THIRD PARTY ADMINISTRATION (TPA) OF PROPERTY, LIABILITY & WORKERS' COMPENSATION CLAIMS

The Okaloosa County Board of County Commissioners, under the provisions of Section 287.055, Florida Statutes and Board policy request proposals from professional firms to provide third party administration (TPA) of property, liability and workers' compensation claims.

Firms desiring consideration should provide an original and six (6) copies of their statement of proposal. Copies of the RFP may be obtained from the Okaloosa County Purchasing Department, 850-689-5960 or by downloading them from our website at <a href="www.co.okaloosa.fl.us">www.co.okaloosa.fl.us</a> (Departments, Purchasing, Vendor Registration & Opportunities).

Proposals must be delivered to the Okaloosa County Purchasing Department at the address listed below no later than 4:00 p.m. (CST), May 2, 2014 in order to be considered.

All proposals must be in sealed envelopes reflecting on the outside PROPOSAS TO PROVIDE THIRD PARTYADMISNISRTATION (TPA) OF PROPERTY, LIABILITY & WORKERS' COMPENSATION CLAIMS

All proposals should be	addressed as follows:		
Okaloosa County Purch Attn: Zan Fedorak 602-C North Pearl St. Crestview FL 32536	nasing Department		
Deputy Clerk Clerk of Circuit Court	Date	Zan Fedorak Purchasing Manager	Date

BOARD OF COUNTY COMMISSIONERS OKALOOSA COUNTY

Charles K Windes Jr Chairman

## Provide Third Party Administration (TPA) of Property, Liability & Workers' Compensation Claims

**BACKGROUND INFORMATION:** The Okaloosa County Board of County Commissioners Risk Management program consists of high deductible insurance policies that are actively managed by the county's Risk Management department. The TPA and Risk Management work together closely on worker's compensation, auto and liability claims. Property damage and smaller liability claims are usually adjusted in house.

The County's program includes the Board of County Commissioners, the Clerk of Circuit Courts, the County Property Appraiser, the Supervisor of Elections and the County Tax Collector.

The Okaloosa County Sheriff and Fire Departments are not part of our program. The county jail is included in the County's program.

**CURRENT INSURANCE PROGRAM:** The County's insurance agent is Paul Dawson with Public Risk Insurance Agency, 220 S. Ridgewood Ave, Daytona Beach, FL 32114. The program design focuses on high deductible insurance covering property, general liability, police professional liability, employee benefits liability, automobile liability, public official's errors and omissions liability, and workers' compensation. The County's self-insured retention ranges from \$5,000 to \$500,000. The Airport Liability is insured under separate first-dollar policies. A schedule of coverage's and loss runs is included for review.

**PROGRAM OBJECTIVE:** It is the County's intention to provide both equitable and efficient service in processing every claim presented to us. The County controls costs by aggressively managing claims. The Risk Management staff actively participates in investigations, depositions, hearings and trials. The County believes that a cooperative effort between the Risk Management Department and the TPA is the most cost effective way to manage claims.

**EXPECTATIONS:** Okaloosa County seeks a TPA qualified to process property, liability, and workers' compensation claims. In addition, the TPA must provide monthly loss runs and other claims information as requested by the county or by our insurers. The TPA must produce quarterly narratives on the status of claims with reserves estimated to exceed \$50,000. Finally, the entity must have the consultative expertise to assist with risk management issues that may develop.

## Required Information

List your firm name, address and contact information.

Provide evidence of appropriate licensure.

List the names and experience of staff members who will be assigned to this account.

Describe your risk management information system. Can you convert the current John's Eastern database to your format? Attach sample loss runs and aggregate reports you produce.

Is your claim database accessible to us via the Internet? If so, can we download customized reports?

Explain your approach to reserving claims. To what extent do you allow us to participate in the reserve process?

List any restrictions you may have limiting the selection of independent adjusters, rehabilitation specialists, private investigators and other experts.

Given our hands-on approach to claims, describe how your claim adjusters will interact with our staff and experts. Specifically, describe your communication methods and the maximum response time to return our telephone call.

Adjuster turnover is a concern. Describe your quality standards and how you address the issue of continuity of service. What is your turnover rate for worker's compensation adjusters? What is the turnover rate for all other adjusters?

Where are your adjusters physically located? What is your arrangement for necessary attendance at mediations and hearings? Will we be charged for travel?

Is your proposed contract "life of the claim" or "life of the contract"?

Are you able to assume adjustment of the existing open claims as of October 1, 2014? If so, explain your plan and schedule for accomplishing this.

What is the total cost for assuming the existing open claims? Will there be additional annual costs?

Provide a detailed listing of all costs and services.

If we have questions concerning your proposal, whom should we contact

SCHEDULE OF INSURANCE	2013/	201	4
LINE OF COVERAGE	LIMIT		DEDUCTIBLE/SIR
Property:			
Amrisc (MacDuff)			
Buildings & Contents	\$ 193,449,537		
Loss Limit	\$ 75,000,000	\$	50,000
Flood	\$ 25,000,000	\$	100,000
Earthquake	\$ 25,000,000	\$	100,000
All other Windstorm	\$ 100,000,000	\$	100,000
Named Storm	Incl in All Other Wind		5%/\$100K min (no Max
Accounts Receivable	\$ 250,000	\$	100,000
Additional Expense	\$ 2,000,000	\$	100,000
Business Income	\$ 2,000,000	\$	100,000
E&O	\$ 1,000,000	\$	100,000
Demolition & ICC	Included	\$	100,000
Mobile Equipment	\$ 6,241,000	\$	100,000
EDP	\$ 17,521,512	\$	100,000
Fine Arts	\$ 150,000	\$	100,000
Fire Dept Service Charge	\$ 100,000	\$	100,000
Valuable Papers	\$ 1,000,000	\$	100,000
	, ,		Sub-Tota
Terrorism:			
Lloyd's			
Terrorism	\$ 5,000,000	\$	25,000
Fees & Surcharges			Fees
<u> </u>			Sub-Tota
Boiler & Machinery:			
Travelers			
Breakdown limit	\$ 100,000,000	\$	5,000
Business Income	\$ 2,000,000		24 Hours
			Sub-Tota
Crime:			
Fidelity & Deposit Ins. Co. of Maryland			
Employee Dishonesty	\$ 500,000	\$	25,000
TDD Inside	\$ 500,000	\$	25,000
TDD Outside	\$ 500,000	\$	25,000
Computer Fraud	\$ 500,000	\$	25,000
Forgery/Alterations	\$ 500,000	\$	25,000
			Sub-Tota
General Liability:			
Preferred Govt Ins Trust			
General Liability	\$ 1,000,000		\$100,000 SIF

Employee Benefits	\$	1,000,000		\$100,000 SIR
Law Enforcement Liability	\$	1,000,000		\$100,000 SIR
Law Emoleciment Elability	Ψ	1,000,000		Sub-Total
Automobile:				Cub Total
Preferred Govt Ins Trust				
Auto Liability	\$	1,000,000		\$50,000 SIR
UM		rejected	\$	-
Collision		Symbol 2, 8	\$	5,000
Hired Physical Damage	\$	35,000	\$	5,000
Medical Payments	\$	5,000		
				Sub-Total
<b>Excess Workers' Compensation:</b>				
Preferred Govt Ins Trust				
Workers' Compensation		Statutory		\$500,000 SIR
Employers Liability		\$1m/\$1m/\$1m		\$500,000 SIR
Limployers Liability		φιιιιφιιιιφ		Sub-Total
Public Officials:				
Illinois National Ins Co (Chartis)	1			
POL/ELL	\$	1,000,000	\$	100,000
EPLI	\$	1,000,000	\$	100,000
Non-Monetary Relief	\$	1,000,000	\$	100,000
Fees & Surcharges				
				Sub-Total
Public Officials:				
Indian Harbor Insurance Company				
POL / ELL	\$	1,000,000	\$	100,000
EPLI	\$	1,000,000	\$	100,000
Fees & Surcharges				
Public Officials:				Sub-Total
Public Officials: Western World Insurance Company				
D&I	\$	1,000,000	\$	100,000
EPLI	\$	1,000,000	\$	100,000
Fees & Surcharges	*	1,000,000	Ψ	100,000
. 555 & Gardinaryoo				Sub-Total
Aviation Liability:				
Ace USA (Alexander Aviation)				
Aviation Liability	\$	50,000,000		1,000 / 15,000 agg
Hangarkeepers	\$	50,000,000		1,000 / 15,000 agg
War & TRIA Included				
Fees & Surcharges				
	<u> </u>			Sub-Total
AD&D:				

Ace American		
AD&D	Statutory	Statutory
		Sub-Total
TOTAL PREMIUM		

#### Okaloosa County Board of County Com Claim Detail Report Johns Eastern Company, Inc.

FILE TYPE	CLAIMANT NAME		DEPARTMENT	DESCRIPTION	STATUS	LOSS DATE	CLAIM TYPE	TOTAL PAID	RESERVE	TOTAL
w	XXXXXXXXXXXXX	551508	Growth Management (Inspection)	Tripped over wire, fell and injured rib cage and shoulder,	0		Medical Only	\$13,239.44	\$5,260.56	\$18,500.00
W	XXXXXXXXXXXX	269338	Corrections	ee was driving N on Beal Pkwy when another car pulled off in front of ee leaving on time to react	0		Indemnity	\$187,402.95	\$117,597.05	\$305,000.00
W	XXXXXXXXXXXXX	570843	22.00	Pushed dump truck fuel pedal hard and strained back	0		Indemnity	\$12,244,25	\$9,555.75	\$21,800.00
w	XXXXXXXXXXXX	579258	Parks	Developed pain in back and shoulder while working on roof	0		Medical Only	\$2,924.27	\$2,075.73	\$5,000.00
W	XXXXXXXXXXXXXX		Tax Collector	Pain in left arm from typing	0		Medical Only	\$2,927.81	\$3,072.19	\$6,000.00
w	XXXXXXXXXXXXXXX	444379	Road	Slipped stepping down from truck, hurt shoulder, neck and LT arm.	0		Indemnity	\$211,165.85	\$16,834.15	\$228,000.00
W	XXXXXXXXXXXXX	582211	EMS	Transported patient who has been diagnosed with whooping cough.	0	19 (19 (19 (19 (19 (19 (19 (19 (19 (19 (	Medical Only	\$636,11	5363.89	\$1,000.00
w	XXXXXXXXXXXXXX	525130	Road	Slipped and fell to pavement, hurt lower back	Q		Indemnity	\$57,546.94	\$41,453.06	\$99,000.00
w	XXXXXXXXXXXXXX	269001	Water & Sewer	recd call from Dale Brazel, ee was lifting a water meter and felt sharp pain in his back	0		Indemnity	\$330,606.34	\$25,743.66	\$356,350.00
w	XXXXXXXXXXXXXX	270166	Water & Sewer	Fell striking head on concrete. Fall occured in maintenance building.	0	10/30/2002		\$115,708.02	\$54,091.98	\$169,800.00
w	XXXXXXXXXXXXXX	582213	EMS	Exposed to patient diagnosed with whooping cough.	0		Medical Only	\$1,159.66	\$250.00	\$1,409.66
W	XXXXXXXXXXXX	470009	Road	Fell off tire of truck hurt back	0	12/22/2008		\$44,139,42	\$19,360.58	\$63,500.00
w	XXXXXXXXXXXXX	269216	EMS	While unloading supplies from a dolly onto a table R side of neck and arm started hurting.	0		Indemnity	\$581,063.86	\$73,936.14	\$655,000.00
w	XXXXXXXXXXXX	481013		Lifting patient and hurt back	0		Indemnity	\$113,714.75	\$19,585.25	\$133,300.00
w	XXXXXXXXXXXX	524047	EMS	Lifting patient and stretcher, felt pain in elbows	0		Indemnity	\$63,766.33	\$9,733.67	\$73,500.00
W	XXXXXXXXXXXXX	316831	Mosquito Control	Rearended by private auto	0	F02.7003503504	Indemnity	\$8,685.34	\$5,364.71	\$14,050.05
W	XXXXXXXXXXXXXXXX	576510	EMS	Exposed to patient with TB, HIV and Hepatitis B and C	0		Medical Only	\$1,523,99	\$226.01	\$1,750.00
w	XXXXXXXXXXXX	576511	EMS	Exposure to body fluids of patient positive for TB, HIV, Hepatitis B and C	0		Medical Only	\$1,235.24	\$1,014.76	\$2,250.00
W	XXXXXXXXXXXX	583309	Parks	Picked up heavy limb hurt left shoulder & arm	0		Medical Only	\$112.75	\$2,287.25	\$2,400.00
w	XXXXXXXXXXXXXX	269326	Corrections	Developed bells palsy after receiving hepatitis vaccine.	0		Indemnity	\$52,907.98	\$10,592.02	\$63,500.00
w	XXXXXXXXXXXXXX	269322	Facility Maintenance	Working in Sheriffs Dept bent down to pick up trash bag & felt sharp pain in R knee.	0		indemnity	\$38,871.93	\$8,759.97	\$47,631.90
w	XXXXXXXXXXXXXX	540145	EMS	Ambulance hit by private auto, hurt ribs (chest area)	0		Indemnity	\$54,936.45	\$13,163.55	\$68,100.00
w	XXXXXXXXXXXXXXX	573801	Water & Sewer	Auto accident, injured neck,	0		Medical Only	\$223.46	\$776.54	\$1,000.00
w	XXXXXXXXXXXXX	565012	Okaloosa Regional Airport	Fell and broke right wrist	0		Indemnity	\$22,385,37	\$23,614.63	\$46,000.00
W	XXXXXXXXXX	544758	Okaloosa Regional Airport	Tripped and fell in the parking lot, hit head and hand.	0		Indemnity	\$90,029.89	\$9,070.11	\$99,100.00
w	XXXXXXXXXXXXXX	460907	Clerk of Court	Slipped and fell on stairs, hurt lower back	0		Medical Only	\$36,965.13	\$2,038.15	\$39,003.28
w	XXXXXXXXXXXXXX	580345	Facility Maintenance	Pulled PVC pipe and left hand index finger popped out of joint.	0		Medical Only	\$644.85	\$4,855.15	\$5,500.00
W	XXXXXXXXXXXXXXXX	550658	Road	Hit stump with dozier and caused upper back to jerk forward and back.	0		Indemnity	\$57,993.10	\$17,506.90	\$75,500.00
W	XXXXXXXXXXXX	322056	Corrections	Slipped & fell hurt ankle & knee (right)	0	1005050000000	Indemnity	\$35,806.21	\$15,193.79	\$51,000.00
w	XXXXXXXXXXXXXX	582598	EMS	Needle stick with used needle.	0		Medical Only	\$1,312.50	\$250.00	\$1,562.50
w	XXXXXXXXXXXXXXXX	269334	Road	ee was climbing down off the rubber tired roller holding with one hand on the seat, ee missed the foothold and slipped	0		Indemnity	\$791,585.00	\$72,415.00	\$864,000.00
W	XXXXXXXXXXXXX	565817	Corrections	Placed used razors in bucket and cut hand	0		Medical Only	\$673.37	\$7,326.63	\$8,000.00
w	XXXXXXXXXXXX	269421	Mosquito Control	picking up stump off the median and it slipped from ees hands and as he tried to catch it he twisted his back	0	11/19/1979		\$85,887.87	\$19,112.13	\$105,000.00
w	XXXXXXXXXXXXXX	583363	Recycling	Shut door of trailer & handle popped up hitting employee in ribs	0		Medical Only	\$171.90	\$1,078.10	\$1,250.00
w	XXXXXXXXXXXX	537789	Road	Picked up heavy limbs and twisted lower back	0		Indemnity	\$12,182.33	\$4,317.67	\$16,500.00
w	XXXXXXXXXXXXXXX	269419	Water & Sewer	ee was doing wetwell cleaning which includes lifting, pulling and pushing of vaccum, ees back started hurting	0		Indemnity	\$47,310,14	\$59,244.69	\$106,554.83
w	XXXXXXXXXXXX	298963	Water & Sewer	Removing wood cribbing from outrigger on boom truck-exp sharp stinging pain on rt wrist area, noted vein protruding	0		Indemnity	\$61,298.43	\$20,701.57	\$82,000.00
w	XXXXXXXXXXXXX	580382	Water & Sewer	Cat bit and scratched EE on left hand	0		Medical Only	\$17,118.71	\$5,447.56	\$22,566.27
w	XXXXXXXXXXXXXX	269248	Water & Sewer	Working between two trucks and ran into trailer hitch.	0		Indemnity	\$131,878.83	\$43,121.17	\$175,000.00
w	XXXXXXXXXXXX	551849	EMS	Lifted patient and felt pop in abdomen.	0		Indemnity	\$20,786.97	\$1,977.04	\$22,764.01
w	XXXXXXXXXXXXXXX	524226	Fleet Operations	Auto accident, suffered injury to right knee	0		Medical Only	\$256.75	\$1,243.25	\$1,500.00
w	XXXXXXXXXXXXXXXX	548312	EMS	Strained shoulder in back of ambulance during evasive driving maneuver.	0		Medical Only	\$2,243.32	\$7,756.68	\$10,000.00
w	XXXXXXXXXXXXXXX	571552	Corrections	Altercation with inmate, laceration under left eye, black eye and damaged glasses	0		Medical Only	\$8,675,60	50.00	\$8,675,60
w	XXXXXXXXXXXXXX	514218	Water & Sewer	Backing four wheeler, it flipped and landed on EE, hurt head, right shoulder, ribs, and jammed thumb	0		Indemnity	\$68,432.78	\$6,928.41	\$75,361.19
w	XXXXXXXXXXXXXX	269252	Water & Sewer	Walking across yard and stepped into a washout out area causing him to twist his knee.	0		Indemnity	\$238,508.43	\$7,566.29	\$246,074.72
W	XXXXXXXXXXXXX	578472	EMS	Needle stick in finger with used needle	0		Medical Only	\$2,812.99	\$1,368.87	\$4,181.86
w	XXXXXXXXXXXXXX	530140	Corrections	Heavy security door closed on hand	0	12/13/2011		\$124,024.71	\$18,975.29	\$143,000.00
w	XXXXXXXXXXXXX	523470	Road	Tripped and fell, injured right wrist	0		Indemnity	\$51,818.02	\$15,281.98	\$67,100.00
W	XXXXXXXXXXXXXXX	182603	Road	body strain motor vehicle/airplane inj-collision w/fixed obj	0		Indemnity	\$40,319.18	\$32,617.39	\$72,936,57
W	XXXXXXXXXXXXXXX	427342	Corrections	EE alleges elevated blood pressure from hypertension developed over course of career.	0		Indemnity	\$67,421.74	\$17,378.26	\$84,800.00
W	XXXXXXXXXXXXXXXXX	510938	Road	Injured right thumb while falling	0		) Indemnity	\$29,412.12	\$8,887.88	\$38,300.00
w	XXXXXXXXXXXXXXXX	269329	Emergency Management	Unloading a deceased & cot gave way falling to the ground had to lift the deceased up pulled something in my low back.	0		Indemnity	\$1,038,512.66	\$3,971.02	\$1,042,483.68
W	XXXXXXXXXXXX	269251	Water & Sewer	Kneeling down and twisted R knee.	0		Indemnity	\$107,597.65	\$24,402.35	\$132,000.00
W	XXXXXXXXXXXXX	524576	Clerk of Court	Pulling mail cart and hurt back	0	12777557040	Indemnity	\$36,049.92	\$10,650.08	\$46,700.00
W	XXXXXXXXXXXXXXX	581447	EMS	Felt right shoulder pop while transferring patient	0		Indemnity	\$7,340.03	\$9,275.97	\$16,616.00
W	XXXXXXXXXXXXXX	428254	Road	Pulling on mower and hurt back	0		Indemnity	\$43,502.07	\$19,473.41	\$62,975.48
W	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	485922	Corrections	Slipped and fell, hurt shoulder, hip and knee - right	0		Indemnity	\$113,324.98	\$23,975.02	\$137,300.00
	XXXXXXXXXXXXXXXX	582597	EMS	Tripped in back of ambulance, fell forward and hit left shoulder.	-					
W	******	302337	FILE	rripped in back of ambulance, reli forward and nit left shoulder.	0	1/26/2014	Indemnity	\$4,026.79	\$11,973.21	\$16,000.00

### "NO CONTACT CLAUSE"

 The Okaloosa County Board of County Commissioners have established a solicitation silence policy (No Contact Clause) that prohibits oral and written communication regarding all formal solicitations for goods and services (formal bids, Request for Proposals, Requests for Qualifications) issued by the Board through the County Purchasing Department.

The period commences when the procurement document is advertised and terminates when the Board of County Commissioners approves an award.

When the solicitation silence period is in effect, no oral or written communication is allowed regarding the solicitation between prospective bidders/proposers and members of the Board of County Commissioners, the County Administrator or members of the Board Approved Review Committee. All questions or requests for information regarding the solicitation <u>must</u> be directed to the designated Purchasing Representative listed in the solicitation.

Any information thought to affect the committee or staff recommendation submitted after bids are due, should be directed to the Purchasing Director or his appointed representative. It shall be the Purchasing Director's decision whether to consider this information in the decision process.

Any attempt by a vendor/proposer to influence a member or members of the aforementioned shall be grounds to disqualify the proposer from consideration during the selection process.

All proposers must agree to comply with this policy by signing the following statement and including it with their submittal.

I	representing	
Signature	Company Name	

Hereby agree to abide by the County's "No Contact Clause" and understand violation of this policy shall result in disqualification of my proposal/submittal.

- 2. Applicable Laws & Regulations The proposer's attention is directed to the fact that all applicable state laws, county municipal ordinances, orders, rules & regulations of all authorities having jurisdiction over the work shall apply to the proposal throughout, and they will be deemed to be included in the contract the same as though they are written out in full herein.
- 3. Indemnification & Hold Harmless Each contractor must submit an executed sworn certification that he will comply with the Hold Harmless Clause in accordance with the provisions of Florida Statutes, Section 725.06.

To the fullest extent permitted by law, proposer shall indemnify and hold harmless County, its officers and employees from liabilities, damages, losses, and costs including but not limited to reasonable attorney fees, to the extent caused by the negligence, recklessness, or intentional wrongful conduct of the proposer and other persons employed or utilized by the proposer in the performance of this contract.

4. Conflict of Interest Disclosure Form - The award hereunder is subject to the provisions of Chapter 112, Florida Statutes. All respondents must disclose with their proposals the name of any officer, director, or agent who is also a public officer or an employee of the Okaloosa Board of County Commissioners, or any of its agencies.

Furthermore, all respondents must disclose the name of any County officer or employee who owns, directly or indirectly, an interest of five percent (5%) or more in the firm or any of its branches.

Furthermore, the official, prior to or at the time of submission of the proposal, must file a statement with the Clerk of Circuit Court of Okaloosa County, if he is an officer or employee of the County, disclosing his or spouse's or child's interest and the nature of the intended business.

Note: For bidder's convenience, this certification form is enclosed and is made a part of the bid package.

- 5. Public Entity Crime Information A person or affiliate who has been placed on the convicted vendor list following a conviction for a public entity crime may not submit a bid on a contract to provide any goods or services to a public entity, may not submit a bid on a contract with a public entity for the construction or repair of a public building or public work, may not submit bids on leases of real property to a public entity, may not be awarded or perform work as a contractor, supplier, subcontractor, or consultant under a contract with any public entity, and may not transact business with any public entity in excess of the threshold amount provided in Section 287.017, for CATEGORY TWO for a period of 36 months from the date of being placed on the convicted vendor list.
- 6. Investigation of Proposer The County may make such investigations, as it deems necessary to determine the stability of the contractor to perform the work and that there is no conflict of interest as it relates to the projects. The contractor shall furnish to the Owner any additional information and financial data for this purpose as the County may request.
- 7. Contract Documents The contract documents provided by the successful proposer will consist of the proposal documents, technical specifications, the plans, the contractor's proposal and bonds; addenda issued prior to execution of the agreement, other documents specifically incorporated by reference in the contract documents, modifications issued after executive of the agreement. A modification is:
  - 1. A written amendment to the contract signed by both parties;
  - A change order;
- **8. Hierarchy of Contract Documents** In the event conflicts, inconsistencies, discrepancies, or ambiguities between the contract documents arise, unless otherwise provided, the controlling instrument shall be determined by the descending order of the contract documents as follows:
  - 1. Modification issued after the executive of the agreement.
  - 2. Addenda issued after the proposal was advertised to potential proposers.
  - 3. Special provisions.
  - 4. Technical special provisions.

- 9. Conditional & Incomplete Proposals The Board of County Commissioners specifically reserves the right to reject any conditional proposal and will normally reject those that make it impossible to determine the trust amount of the proposal.
- **10**. **Reorganization & Bankruptcy Proceedings** Proposals will not be considered from vendors who are currently involved in official financial reorganization of bankruptcy.

#### 11. Right to Waive and Reject:

- A. The Board, in its absolute discretion, may reject any proposal of a proposer that has failed, in the opinion of the Board, to complete or perform an Okaloosa County contracted project in a timely fashion or has failed in any other way, in the opinion of the Board, to perform a prior contract in a satisfactory manner, and has directed the Okaloosa County Purchasing Director to emphasize this condition to potential proposers.
- B. There is no obligation on the part of the County to award the proposal to the lowest proposer, and the County reserves the right to award the proposal to proposer submitting a responsive proposal with a resulting negotiated agreement which is most advantageous and in the best interest of Okaloosa county, and to reject any and all proposals or to waive any irregularity or technicality in proposals received. Okaloosa County shall be the sole judge of the proposal and the resulting negotiated agreement that is in its best interest and its decision shall be final.
- C. The Board of County Commissioners reserves the right to waive any informalities or reject any and all proposals, in whole or part, to utilize any applicable state contracts in lieu of or in addition to this proposal and to accept the proposal that in its judgement will best serve the interest of the County.
- D. The Board of County Commissioners specifically reserves the right to reject any conditional proposal and will normally reject those which made it impossible to determine the true amount of the proposal.
- **<u>Disqualification of Proposers</u>** Any of the following reasons may be considered as sufficient for the disqualification of a proposer and the rejection of his proposal or proposals:
  - A. More than one proposal for the same work from an individual, firm or corporation under the same or different name.
  - B. Evidence that the proposer has a financial interest in the firm of another proposer for the same work.
  - C. Evidence of collusion among proposers. Participants in such collusion will receive no recognition as proposers for any future work of the County until such participant shall have been reinstated as a qualified proposer.
  - D. Uncompleted work which in the judgement of the County might hinder or prevent the prompt completion of additional work if awarded.
  - E. Failure to pay or satisfactorily settle all bills due for labor and material on former contracts in force at the time of advertisement of proposals.

- F. Default under previous contract.
- G. The Board, in its absolute discretion, may reject any proposal of a proposer that has failed, in the opinion of the Board, to complete or perform an Okaloosa County contracted project in a timely fashion or has failed in any other way, in the opinion of the Board, to perform a prior contract in a satisfactory manner, and has directed the Okaloosa County Purchasing Director to emphasize this condition to potential proposers.
- 13. Preparation of Proposals Proposals must be submitted upon the prescribed forms provided herein. All blank spaces must be filled in as noted in ink or type in both words and number with the amount extended and totaled. No changes shall be made in phraseology of the form or in the items mentioned therein. In case of any discrepancy between the written amount and the figures, the written amounts shall govern. Any proposals may be rejected which contains any omissions, erasures, alterations, additional, irregularities of any kind, or items not called for or which shall in any manner fail to conform to the conditions or published notice inviting proposals.
- 14. Discrimination An entity or affiliate who has been placed on the discriminatory vendor list may not submit a bid on a contract to provide goods or services to a public entity, may not submit a bid on a contract with a public entity for the construction or repair of a public building or public work, may not submit bids on leases of real property to a public entity, may not award or perform work as a contractor, supplier, subcontractor, or consultant under contract with any public entity, and may not transact business with any public entity.
- **15. Regulation & Ordinances** The proposer is required to be familiar with all Federal, State and Local Laws, Ordinances, Code rules and regulations that may in any way effect the work. Ignorance on the part of the proposer shall in no way relieve proposer from responsibility.
- **16. Prohibition Against Contingent Fees** Florida Statute 287.6.a. requires the following statement, duly signed and notarized, be included in each submittal:
  - "The respondent warrants that he or she has not employed or retained any company or person, other than a bona fide employee working solely for the respondent to solicit or secure this agreement and that he or she has not paid or agreed to pay any person, company, corporation, individual or firm, other than a bone fide employee working solely for the respondent, any fee, commission or percentage, gift or other consideration contingent upon or resulting from award or making of this agreement."
- **17**. **Financial Background Information** Proposers shall include the following financial information in their submittal:
  - a. At least (1) bank reference and three (3) trade references.

The County reserves the right to conduct a credit check on any entit(ies) submitting proposal under this RFP process and by submitting a proposal said proposer agrees and consents to such.

18. Protection of Resident Workers – The Okaloosa County Board of County Commissioners actively supports the Immigration & Nationality Act (INA) which includes provisions addressing employment eligibility, employment verification, and nondiscrimination. Under the INA, employers may hire only persons who may legally work in the United States, (i.e., citizens and nationals of the U.S.) and aliens authorized to work in the U.S. the employer

must verify the identity and employment eligibility of anyone to be hired, which includes completing the Employment Eligibility Verification. The contractor shall establish appropriate procedures and controls so no services or products under the contract documents will be performed or manufactured by any worker who is not legally eligible to perform such services or employment. Okaloosa County reserves the right to request documentation showing compliance with the requirement.

Proposers doing construction business with Okaloosa County are required to use the Federal Government Department of Homeland Security's website and use the E-Verify Employment Eligibility & Verification System to confirm eligibility of all employees to work in the United States.

- 19. The Board of County Commissioners of Okaloosa County in its absolute discretion may reject any response of a firm that has failed, in the opinion of the Board to complete or perform an Okaloosa County contracted project in a timely and acceptable fashion, and has directed the Okaloosa County Purchasing Director to emphasize this condition to potential firms.
- **20. Evaluation & Selection** A Selection Review Committee appointed by the Board of County Commissioners (the Board may elect to serve as the Review Committee) will evaluate all submittals received.
  - A. Review of all responses received will proceed as follows:
    - 1. The Selection Committee will review all documents submitted.
    - 2. The committee's ranking of prospective firms shall be based on the evaluation criteria listed on the attached ranking sheet as provided in the submittal.
    - 3. Upon ranking and formulating a short list of top ranked proposals, that list will be presented to the Board of County Commissioners. The Board will determine if presentations are required. If presentations are required, they will be made to the Board members in a special called meeting.

The Board will make the final selection.

- B. Negotiations between the selection committee, or the committee designee, and the top firm (or firms) ranking highest on the Board approved short list will proceed as follows:
  - 1. Negotiations will be held with the first firm(s) on the priority list, depending on how proposals are submitted.
  - 2. If no tentative agreement can be reached with the first firm, then negotiations will commence with the next firm on the short list, if so directed by the Board.
  - 3. If no tentative agreement is reached with the top ranked firm, then the committee shall return to the Board to report such and recommend that a new short list be established from among the other responses received. If for any reason said procedure is not feasible, the committee shall seek direction from the Board as to how to proceed further.
  - 4. Okaloosa County reserves the right to negotiate contracts with one or more firms for the services described herein.

- C. Presentation of the tentative contract agreement by the selection committee to the Board for approval. The Executive Summary shall inform the Board as to the terms, conditions, and costs associated with the contract.
- D. Upon approval of the contract agreement by the Board, a formal written contract agreement will be executed prior to commencement of the work associated with the contract.
- E. Selection will be on the basis of professional qualifications and experience as previously set forth.
  - 1. The selection review committee and the Board of County Commissioners will evaluate and rank all responses meeting the requirements herein and center into formal negotiations with selected firms. Firms will be notified of dates and times of any interviews once final selection has been made. (Presentations may be required).
- 21. Submittal Opening Names of firms that submit a response on or before the deadline specified herein shall be available to the public once the submittal deadline has passed. It is the firm's responsibility to assure that their response is delivered at the proper time and place. Offers by telegram, facsimile or telephone are **NOT** acceptable.

**Note:** Crestview, Florida is "not a next day guaranteed delivery location" by delivery services.

## **INSURANCE REQUIREMENTS**

#### Contractor's Insurance

- A. The **CONTRACTOR** shall not commence any work in connection with this Agreement until he has obtained all required insurance and such insurance has been approved by the Okaloosa County Risk Management Director.
- B. All insurance policies shall be with insurers licensed to do business in the State of Florida, and any insuring company is required to have a minimum rating of A, Class X in the Best Key Rating Guide published A. M. Best & Co., Inc.
- C. All insurance shall include the interest of all entities names in and its respective agents, consultants, servants and employees of each and all other interests as may be reasonably required by Okaloosa County as Additional Insured. The coverage afforded the Additional Insured under this policy shall be primary insurance. If the Additional Insured have other insurance that is applicable to the loss, such other insurance shall be on an excess or contingent basis. The amount of the company's liability under this policy shall not be reduced by the existence of such other insurance.
- D. The County of Okaloosa shall be listed as Additional Insured by policy endorsement on all insurance contracts applicable to this Agreement except Workers' Compensation and Professional Liability.
- E. The County of Okaloosa shall be furnished proof of coverage by certificates of insurance (COI) and endorsements for every applicable insurance contract required by this Agreement. The COI's and policy endorsements must be delivered to the County Representative not less than ten (10) days prior to the commencement of any and all contractual agreements between the County of Okaloosa and the CONTRACTOR.
- F. The County shall retain the right to reject all insurance contracts that do not meet the requirement of this Agreement. Further, the County reserves the right to change these insurance requirements with 60-day notice to the **CONTRACTOR**.
- G. The insurance definition of Insured or Additional Insured shall include Subcontractor, Sub-subcontractor, and any associated or subsidiary companies of the **CONTRACTOR**, which are involved, and which is a part of the contract.
- H. The County reserves the right at any time to require the **CONTRACTOR** to provide certified copies of any insurance policies to document the insurance coverage specified in this Agreement.
- I. The designation of **CONTRACTOR** shall include any associated or subsidiary company which is involved and is a part of the contract and such, if any associated or subsidiary company involved in the project must be named in the Workers' Compensation coverage.
- J. All policies shall be written so that the County will be notified of cancellation or restrictive amendments at least thirty (30) days prior to the effective date of such cancellation or amendment. Such notice shall be given directly to the County Representative.

#### Workers' Compensation Insurance

- 1. The **CONTRACTOR** shall secure and maintain during the life of this agreement Workers' Compensation insurance for all of his employees employed for the project or any site connected with the work, including supervision, administration or management, of this project and in case any work is sublet, with the approval of the County of Okaloosa, the **CONTRACTOR** shall require the Subcontractor similarly to provide Workers' Compensation insurance for all employees employed at the site of the project, and such evidence of insurance shall be furnished the County of Okaloosa not less than ten (10) days prior to the commencement of any and all subcontractual agreements which have been approved by the County of Okaloosa.
- 2. Such insurance shall comply with the Florida Workers' Compensation Law.
- 3. No class of employee, including the **CONTRACTOR** himself, shall be excluded from the Workers' Compensation insurance coverage. The Workers' Compensation insurance shall also include Employer's Liability coverage.

#### <u>Business Automobile and Commercial General Liability Insurance</u>

- 1. The **CONTRACTOR** shall maintain Business Automobile Liability insurance coverage throughout the life of this Agreement. The insurance shall include Owned, Nonowned & Hired Motor Vehicle coverage.
- 2. The **CONTRACTOR** shall carry other Commercial General Liability insurance against all other Bodily Injury, Property Damage and Personal and Advertising Injury exposures. The coverage shall include both On-and Off-Premises Operations, Contractual Liability, Board Form Property Damage, and Professional Liability.
- 3. All liability insurance (other than Professional Liability) shall be written on an occurrence basis and shall not be written on a claim-made basis. If the insurance is issued with an aggregate limit of liability, the aggregate limit of liability shall apply only to the locations included in this Agreement. If, as the result of any claims or other reasons, the available limits of insurance reduce to less than those stated in the Limits of Liability, the CONTRACTOR shall notify the County representative in writing. The CONTRACTOR shall purchase additional liability insurance to maintain the requirements established in this Agreement. Umbrella or Excess Liability insurance can be purchased to meet the Limits of Liability specified in this Agreement.
- 4. Commercial General Liability coverage shall be endorsed to include the following:
  - 1.) Premises Operation Liability
  - 2.) Occurrence Bodily Injury and Property Damage Liability
  - 3.) Independent Contractor's Liability
  - 4.) Completed Operations and Products Liability

5. **CONTRACTOR** shall agree to keep in continuous force Commercial General Liability coverage including Completed Operations and Products Liability for two (2) years beyond acceptance of project.

#### **Limits of Liability**

The insurance required shall be written for not less than the following, or greater if required by law and shall include Employer's liability with limits as prescribed in this contract:

Α.	Worker's Compensation	<u>LIMII</u>
	<ol> <li>State</li> <li>Employer's Liability</li> </ol>	Statutory \$1,000,000 each accident
B.	Business Automobile & Commercial General Liability Insurance	\$1,000,000 each occurrence (A combined single limit)
C.	Personal and Advertising Injury	\$250,000

#### Notice of Claims or Litigation

The **CONTRACTOR** agrees to report any incident or claim that results from performance of this Agreement. The County representative shall receive written notice in the form of a detailed written report describing the incident or claim within ten (10) days of the **CONTRACTOR**'s knowledge. In the event such incident or claim involves injury and/or property damage to a third party, verbal notification shall be given the same day the **CONTRACTOR** becomes aware of the incident or claim followed by a written detailed report within ten (10) days of verbal notification.

#### **Indemnification & Hold Harmless**

To the fullest extent permitted by law, **CONTRACTOR** shall indemnify and hold harmless COUNTY, its officers and employees from liabilities, damages, losses, and costs including but not limited to reasonable attorney fees, to the extent caused by the negligence, recklessness, or intentional wrongful conduct of the **CONTRACTOR** and other persons employed or utilized by the **CONTRACTOR** in the performance of this contract.

#### Certificate of Insurance

A. Certificates of insurance, in duplicate, indicating the job site and evidencing all required coverage must be submitted to and approved by Okaloosa County prior to the commencement of any of the work. The certificate holder(s) shall be as follows:

Okaloosa County 602-C North Pearl Street Crestview, Florida 32536

- B. All policies shall expressly require 30 days written notice to Okaloosa County at the address set out above, or the cancellations of material alterations of such policies, and the Certificates of Insurance, shall so provide.
- C. All certificates shall be subject to Okaloosa County's approval of adequacy of protection and the satisfactory character of the Insurer. County reserves the right to approve or reject all deductible/SIR above \$10,000.

- D. The Certificates of Insurance shall disclose any and all deductibles or self-insured retentions (SIRs). County requests that all deductibles or SIRs be no greater than \$10,000. However, **CONTRACTORS** having insurance with higher deductibles may submit a bid without penalty reflecting the pricing for their deductible provided that **CONTRACTOR** also submits a brief company financial statement.
- E. All deductibles or SIRs, whether approved by Okaloosa County or not, shall be the **CONTRACTOR**'s full responsibility. In particular, the **CONTRACTOR** shall afford full coverage as specified herein to entities listed as Additional Insured.
- F. In no way will the entities listed as Additional Insured be responsible for, pay for, be damaged by, or limited to coverage required by this schedule due to the existence of a deductible or SIR. Specific written approval from Okaloosa County will only be provided upon demonstration that the **CONTRACTOR** has the financial capability and funds necessary to cover the responsibilities incurred as a result of the deductible or SIR.
- G. In the event of failure of the **CONTRACTOR** to furnish and maintain said insurance and to furnish satisfactory evidence thereof, Okaloosa County shall have the right (but not the obligation) to take out and maintain insurance on the project. All costs for the coverage will be paid by **CONTRACTOR** upon presentation of a bill.

#### **General Terms**

Any type of insurance or increase of limits of liability not described above which the **CONTRACTOR** required for its own protection or on account of statute shall be its own responsibility and at its own expense.

The carrying of the insurance described shall in no way be interpreted as relieving the **CONTRACTOR** of any responsibility under this contract.

Should the **CONTRACTOR** engage a subcontractor or sub-subcontractor, the same conditions will apply under this agreement to each subcontractor and sub-subcontractor.

The **CONTRACTOR** hereby waives all rights of subrogation against Okaloosa County and its consultants and other indemnities of the **CONTRACTOR** under all the foregoing policies of insurance.

#### Umbrella Insurance

The **CONTRACTOR** shall have the right to meet the liability insurance requirements with the purchase of an umbrella insurance policy. In all instances, the combination of primary and umbrella liability coverage must equal or exceed the minimum liability insurance limits stated in this agreement.

## **COMPANY DATA**

Physical Address & Phone #:	
Proposer's Company Name:	
Physical Address:	
Contact Person (Typed-Printed):	
Phone #:	
Cell #:	
Federal ID or SS #:	
Proposer's License #:	
Fax #:	
Emergency #'s After Hours, Weekends & Holidays:	

## LIST OF REFERENCES

### **Refer to Bid Specification**

NAME OF CUSTOMER	
ADDRESS PHONE NUMBER	
PERSON TO CONTACT	
NAME OF CUSTOMER	
ADDRESS	
PHONE NUMBER	
PERSON TO CONTACT	
NAME OF CUSTOMER	
ADDRESS	
PHONE NUMBER	
PERSON TO CONTACT	
NAME OF CUSTOMER ADDRESS	
PHONE NUMBER	
PERSON TO CONTACT	
NAME OF CUSTOMER ADDRESS	
PHONE NUMBER	
PERSON TO CONTACT	

## **ADDENDUM ACKNOWLEDGEMENT**

The bidder acknowledges that he/she has received the following addendum:

ADDENDUM NO	 DATED	
ADDENDUM NO	 DATED	
Bidder Firm Name:		
Address:	 	
_		
Title:		
Phone #:		
FΔX No ·		

## CONFLICT OF INTEREST DISCLOSURE FORM

For purposes of determining any possible conflict of interest, all bidders/proposers, must disclose if any Okaloosa Board of County Commissioner, employee(s), elected officials(s), or if any of its agencies is also an owner, corporate officer, agency, employee, etc., of their business.

Indicate either "yes" (a county employee, elected official, or agency is also associated with your business), or "no". If yes, give person(s) name(s) and position(s) with your business.

YES	NO
NAME(S)	POSITION(S)
FIRM NAME:	
BY (PRINTED):	
BY (SIGNATURE):	
TITLE:	
ADDRESS:	
PHONE NO.	
E-MAIL	

## DRUG-FREE WORKPLACE CERTIFICATION

THE BELOW SIGNED BIDDER CERTIFIES that it has implemented a drug-free workplace program. In order to have a drug-free workplace program, a business shall:

- 1. Publish a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the workplace and specifying the actions that will be taken against employees for violations of such prohibition.
- 2. Inform employees about the dangers of drug abuse in the workplace, the business's policy of maintaining a drug-free workplace, any available drug counseling, rehabilitation and employee assistance programs, and the penalties that may be imposed upon employees for drug abuse violations.
- 3. Give each employee engaged in providing the commodities or contractual services that are under quote a copy of the statement specified in subsection 1.
- 4. In the statement specified in subsection 1, notify the employees that, as a condition of working on the commodities or contractual services that are under quote, the employee will abide by the terms of the statement and will notify the employer of any conviction of, or plea of guilty or nolo contendere to, any violation of Chapter 893 or of any controlled substance law of the United States or any state, for a violation occurring in the workplace no later than five (5) days after such conviction.
- 5. Impose a sanction on, or require the satisfactory participation in, drug abuse assistance or rehabilitation program if such is available in employee's community, by any employee who is convicted.
- 6. Make a good faith effort to continue to maintain a drug-free workplace through implementation of this section.

As the person authorized to sign this statement, I certify that this firm complies fully with the above requirements.

DATE:	 	SIGNATURE	:
COMPANY:	 	NAME:	
ADDRESS:			(Typed or Printed)
ADDICESS.		TITLE:	
	 	E-MAIL:	
PHONE NO.:	 		

## LIST OF REPRESENTATIVES

#### **CONTRACT ADMINISTRATOR:**

Gary R. Real, Okaloosa County Risk Management Okaloosa County Risk Management Dept. 601-A North Pearl St. Crestview FL 32536 850-689-5977 / 850-689-5973 (F)

CONTRACTOR'S REPRESENTATIVE:	

## INDEMNIFICATION AND HOLD HARMLESS

To the fullest extent permitted by law, CONTRACTOR shall indemnify and hold harmless COUNTY, its officers and employees from liabilities, damages, losses, and costs including but not limited to reasonable attorney fees, to the extent caused by the negligence, recklessness, or intentional wrongful conduct of the CONTRACTOR and other persons employed or utilized by the CONTRACTOR in the performance of this Agreement.

Bidder's Company Name	Authorized Signature - Manua
Physical Address	Authorized Signature - Typed
Mailing Address	Title
Phone Number	FAX Number
Cellular Number	After-Hours Number(s)
DATE	

compared his bid with other bi- parties to bid whatever. (Note: with, prior to, or after any deliv	e below signed bidder has not divulged to, discussed or dders and has not colluded with any other bidder or No premiums, rebates, or gratuities permitted either very of materials. Any such violation will result in the aterial (as applicable) and the removal from bid list(s).
Bidder's Company Name	Authorized Signature - Manual
	Authorized Signature – Typed
Address	Title
Phone #	Fax #
Federal ID # or SS #	E-mail address