

ADDENDUM # 1

MAINTENANCE OF COUNTY WARNING POINT EQUIPMENT

BID #: EMS 52-14

The intent of this bid is to enter into contract with a qualified vendor to provide preventative and emergency service on the Okaloosa County Warning Point Equipment (list attached) located at 2110 P. J. Adams Parkway, Crestview, Florida, and at alternate sites listed below.

The list of equipment to be maintained is listed below. Vendors are requested to state to the right of each item their price per month or quarter, as indicated for maintenance as further described under General Requirements.

It should be understood that during the contract period, items to receive service may increase or decrease in quantities as the communication system is upgraded.

Monthly:

Radio Control Stations (11 total) — Maintenance & Repair	\$
Midland Syn Tech II	

ORBACOM Central Processor	\$
----------------------------------	----

Quarterly:

Radio Repeaters, Voters, Receivers & Microwave	\$
---	----

Med 8 North Uhf narrow band (Crestview) Midland Base Tech II	
---	--

Med 8 South Uhf narrow band (Shalimar) Midland Base Tech II	
--	--

Fire North Vhf wide band (Crestview) Motorola With Microwave to Receiver Site (Laurel Hill) With Voter to Receiver Sites (Airport Rd Crestview, Holt)	
--	--

Fire South Vhf wide band (Shalimar) Motorola With Voter to Receiver Site Valparaiso	
--	--

Antenna Sweeps (4)	\$
---------------------------	----

GENERAL REQUIREMENTS

1. PREVENTATIVE MAINTENANCE

- A. Preventative maintenance services set out in this contract will be performed during regular hours (8:00 a.m.— 5:00 p.m.) Monday through Friday.
- B. Preventative maintenance service is intended to maintain equipment in accordance with manufacturer's specifications.
- C. Preventative Maintenance will include quarterly fixed network inspection and a comprehensive user equipment inspection, including any maintenance action.
- D. Inspection and test items include:
 - 1. HVAC operation and air filters
 - 2. Inspection of grounding system to tower, building(s), and fences
 - 3. UPS operation and battery operation
 - 4. Antenna System test
 - 5. RF stations system alignment and testing
 - 6. Repeater systems, to include voters receivers and microwave, performance check, alignments, testing
- E. A written report of all preventative maintenance performed with results and measurements and applicable recommendations will be forwarded to the 911 Communications Chief following the scheduled service.

- 2. EMERGENCY SERVICE**—Emergency service will be performed on a seven (7) days per week, twenty four (24) hours per day basis with a one hour call back time limit and a mutually agreeable on site time limit for repairs. Maintenance and/or repair services required for failures that are not the result of normal wear and tear are not covered by contract service, but shall be furnished on a time plus material basis.

3. LIMITATIONS ON CONTRACT SERVICE

- A. The term "normal wear and tear" is intended to mean: failure of the equipment to operate properly as a result of average use of the equipment under average working conditions. Normal wear and tear shall not include repairs of the equipment occasioned by such problems as, damage by fire, liquids, abusive use, an act of God, operation under abnormal conditions, tampering with the equipment, service by unauthorized individuals, or willful destruction of equipment or components thereof.
- B. This contract does not cover time expended in coordinating with the telephone company the making of repairs to any telephone/control line after it has been determined by the Company that the fault is not in the Customer's equipment that

is subject to this contract. Furthermore, this contract service does not cover maintenance of the Customer owned control lines. This contract service does not include the modifying or adding to the communications system of the Customer, and changes that may be desirable as a result of the progress in the technical art or required by the Federal Communications Commission. The Company and the Customer may mutually agree to modify and add to the Customer's system; however, this shall be under a separate agreement.

C. Time spent providing services not included within the scope of this contract shall be at the rate of \$ _____ per hour billed after a good faith estimate has been provided to the Customer and authorization received from the Customer to perform the work. Such work will be itemized on the monthly contract billing statement.

4. EXCLUSIONS & LIMITATIONS The maintenance provided is limited to the equipment contained and the provisions outlined in this contract. The following replacement parts, because of their unpredictable finite life, are not included under normal terms of this contract, and will be billed at their normal charge at time of replacement: (a) batteries, (b) antenna(s), (c), transmission line(s), (d) antenna network devices, (e) towers and/or support structures, (f) tower lighting and/or controls, equipment not installed by company's representative, unless specified herein. This contract does not include service, maintenance, service calls, repairs or replacement of equipment resulting from any cause beyond the control of the Company, including but not limited to the loss or damage incurred in transportation, or loss or damage due to fire, water, windstorms, hail, lightning, earthquake, riot, theft, acts of God, accident, negligence, misuse, abuse, by the Customer as so determined by the Company, or to equipment that has been repaired, modified, or altered by others as so determined by the Company, or any other cause originating outside the systems such as R.F. interferences, Federal Agency or Governmental intervention. The Company does not assume and shall have no liability under this contract for failure to provide or delay in providing maintenance for the equipment due directly or indirectly to causes beyond the control and without the fault or negligence of the Company, including, but not restricted to, acts of God, acts of public enemy, acts of the United States, any State, Territory of the United States, or any political subdivision of the foregoing, or the District of Columbia, acts of customer, its agents, weather conditions, or defaults of Company subcontractors due to any such causes.

5. FCC COMPLIANCE The Customer shall obtain all necessary permits and licenses from the FCC, or any other Federal, State, or Local government agency. Applications and statements of fact when required by the FCC must be subscribed and sworn to by the customer, and the customer is responsible for meeting FCC requirements. However, the Company will assist the Customer with frequency, modulation and power measurements to aid in meeting these requirements. The Customer shall at all times be responsible to the FCC for the proper operation of the equipment and for compliance with FCC rules and regulations. Representation concerning the distance at which usable radio signals

~~will be transmitted and received by the equipment/system described in this contract shall not be binding upon the company unless reduced to writing and made a part of this contract.~~

~~6. **BILLING** — The Customer agrees to pay the Company for its services performed and materials furnished, under this agreement according to the Company's customary terms and billing practices. Total charges under this Contract, will be billed monthly, and is payable within fifteen (15) days of receipt.~~

~~7. **Bidders must be authorized ORBACOM service qualified. Okaloosa County reserves the right to reject bids received from vendors who cannot provide proof of certification from ORBACOM. The successful Contractor must have in employ a minimum of 1 authorized certified ORBACOM Service Technician at all times. Okaloosa County reserves the right to cancel this contract and reassign the work if the Contractor failed to meet this requirement.**~~

~~8. **TERMS OF CONTRACT** — This contract will be in effect upon completion of signatures by both parties and shall run through September 30, 2017. This contract may be renewed upon agreement by both parties for an additional three (3) one-year periods.~~

GENERAL REQUIREMENTS

9. PREVENTATIVE MAINTENANCE

- A. Preventative maintenance services set out in this contract will be performed during regular hours (8:00 a.m. – 5:00 p.m.) Monday through Friday.
- B. Preventative maintenance service is intended to maintain equipment in accordance with manufacturer's specifications.
- C. Preventative Maintenance will include quarterly fixed network inspection and a comprehensive user equipment inspection, including any maintenance action.
- D. Inspection and test items include:
 - 1 HVAC operation and air filters
 - 2 Inspection of grounding system to tower, building(s), and fences
 - 3 UPS operation and battery operation
 - 4 Antenna System test
 - 5 RF stations system alignment and testing
 - 6 Repeater systems, to include voters receivers and microwave, performance check, alignments, testing
- E. A written report of all preventative maintenance performed with results and measurements and applicable recommendations will be forwarded to the 911 Communications Chief following the scheduled service.

10. **EMERGENCY SERVICE** - Emergency service will be performed on a seven (7) days per week, twenty-four (24) hours per day basis with a one-hour call back time limit and a mutually agreeable on site time limit for repairs. Maintenance and/or repair services required for failures that are not the result of normal wear and tear are not covered by contract service, but shall be furnished on a time plus material basis.

11. LIMITATIONS ON CONTRACT SERVICE

- A. The term "normal wear and tear" is intended to mean: failure of the equipment to operate properly as a result of average use of the equipment under average working conditions. Normal wear and tear shall not include repairs of the equipment occasioned by such problems as, damage by fire, liquids, abusive use, an act of God, operation under abnormal conditions, tampering with the equipment, service by unauthorized individuals, or willful destruction of equipment or components thereof.
- B. This contract does not cover time expended in coordinating with the telephone company the making of repairs to any telephone/control line after it has been determined by the Company that the fault is not in the Customer's equipment that is subject to this contract. Furthermore, this contract service does not cover maintenance of the Customer owned control lines. This contract service does not include the modifying or adding to the communications system of the Customer, and changes that may be desirable as a result of the progress in the technical art or required by the Federal Communications Commission. The Company and the Customer may mutually agree to modify and add to the Customer's system; however, this shall be under a separate agreement.

- C. Time spent providing services not included within the scope of this contract shall be at the rate of \$ _____ per hour billed after a good faith estimate has been provided to the Customer and authorization received from the Customer to perform the work. Such work will be itemized on the monthly contract billing statement.

- 12. EXCLUSIONS & LIMITATIONS** - The maintenance provided is limited to the equipment contained and the provisions outlined in this contract. The following replacement parts, because of their unpredictable finite life, are not included under normal terms of this contract, and will be billed at their normal charge at time of replacement: (a) batteries, (b) antenna(s), (c), transmission line(s), (d) antenna network devices, (e) towers and/or support structures, (f) tower lighting and/or controls, equipment not installed by company's representative, unless specified herein. This contract does not include service, maintenance, service calls, repairs or replacement of equipment resulting from any cause beyond the control of the Company, including but not limited to the loss or damage incurred in transportation, or loss or damage due to fire, water, windstorms, hail, lightning, earthquake, riot, theft, acts of God, accident, negligence, misuse, abuse, by the Customer as so determined by the Company, or to equipment that has been repaired, modified, or altered by others as so determined by the Company, or any other cause originating outside the systems such as R.F. interferences, Federal Agency or Governmental intervention. The Company does not assume and shall have no liability under this contract for failure to provide or delay in providing maintenance for the equipment due directly or indirectly to causes beyond the control and without the fault or negligence of the Company, including, but not restricted to, acts of God, acts of public enemy, acts of the United States, any State, Territory of the United States, or any political subdivision of the foregoing, or the District of Columbia, acts of customer, its agents, weather conditions, or defaults of Company subcontractors due to any such causes.
- 13. FCC COMPLIANCE** - The Customer shall obtain all necessary permits and licenses from the FCC, or any other Federal, State, or Local government agency. Applications and statements of fact when required by the FCC must be subscribed and sworn to by the customer, and the customer is responsible for meeting FCC requirements. However, the Company will assist the Customer with frequency, modulation and power measurements to aid in meeting these requirements. The Customer shall at all times be responsible to the FCC for the proper operation of the equipment and for compliance with FCC rules and regulations. Representation concerning the distance at which usable radio signals will be transmitted and received by the equipment/system described in this contract shall not be binding upon the company unless reduced to writing and made a part of this contract.
- 14. BILLING** - The Customer agrees to pay the Company for its services performed and materials furnished, under this agreement according to the Company's customary terms and billing practices. Total charges under this Contract, will be billed monthly, and is payable within fifteen (15) days of receipt.
- 15. Bidders must be authorized ORBACOM service qualified. Okaloosa County reserves the right to reject bids received from vendors who cannot provide proof of certification from ORBACOM. The successful Contractor must have in employ a minimum of 1 authorized certified ORBACOM Service Technician at all times. Okaloosa County reserves the right to cancel this contract and reassign the work if the Contractor failed to meet this requirement.**
- 16. TERMS OF CONTRACT** - This contract will be in effect upon completion of signatures by both parties and shall run through September 30, 2017. This contract may be renewed upon agreement by both parties for an additional three (3) one-year periods.