



ADDENDUM 1

April 15, 2019

RFP PS 52-19

Inmate Telecommunications Services for Okaloosa County Department of Public Safety  
Corrections Division

This addendum is provide answers to questions asked by potential vendors:

**Note: The proposal due date remains April 23, 2019 at 3:00 P.M.**

1. The RFP states "...respondents are limited to forty (40) pages, excluding the required forms." Please confirm that this number of allowed pages is intended to be above/beyond the 85 pages of the original RFP document. **The total page count is to be 40, excluding the required forms.**
2. NCIC is requesting copies of the Revenue / Commission statements from the current Inmate Telephone Provider, covering the most recent 6-month period. Such reports should provide a breakdown of revenue and commission by Bill Type and Call Type. **See attached.**
3. Is the County open to changing the remote video visitation process from a unlimited plan with one time charge, to a per remote session charge? **We are open to changes from our current commission structure. Section 4. (4.2 Commission Structure) of the RFP outlines the information the proposal needs to include.**
4. Is the County open to changing the remote video visitation process from a unlimited plan with one time charge, to a per remote session charge? **We are open to changes from our current commission structure. Section 4. (4.2 Commission Structure) of the RFP outlines the information the proposal needs to include.**
5. Q: On page 36, 8. Understanding of the Project, the RFP references, Section V. Scope of Work. Section V. later in the RFP (page 44) is Modification & Withdrawal of Proposal. Does page 36 refer to the Scope of Work & Services to be provided on beginning on page 2? **Yes**

6. Please Provide current call rates for all call types.

Product Utilization: 3 <sup>rd</sup> Qtr - 2018	
Call Type	Total Calls
Advance Connect	39,882
Instant Pay – PayNow	2,892
Instant Pay – Text2Connect	1,440
Direct Billed	433
SVV	646
Grand Total	45,293

7. Please provide a detailed call report for the last 6 months that states all the type of calls placed (example: interstate calls, intrastate calls, etc.) and the minutes behind each of these call types.

Product Utilization: 3 <sup>rd</sup> Qtr - 2018	
Call Type	Total Calls
Advance Connect	39,882
Instant Pay – PayNow	2,892
Instant Pay – Text2Connect	1,440
Direct Billed	433
SVV	646
Grand Total	45,293

8. Please provide the current commission rate the County is receiving for inmate telephone service. **Commission rate details are provided in the current contract C14-2102-COR. The contract may be found on the County Purchasing website under Current Contract.**
9. All system hardware, software, software level and support systems must be compatible with Okaloosa County PS-Corrections Division inmate software applications and applicable hardware. Would the County please specify what software applications and hardware the vendor’s system must be compatible with? Please clarify if the purpose of the compatibility is for integration for commissary, inmate PIN, trust and/or JMS vendor software or other? **The applications requiring compatibility are the Jail Management System, Securus is the software provider and the Inmate Commissary and financial database, Lockdown Resident Banking System is the software provided by Oasis.**
10. The Vendor must transfer the current ITS database information including inmate profiles (PINs) and call records to the new system. The Vendor must state, in its response, how this will be accomplished and what is required of the Okaloosa County PS-Corrections Division to facilitate this transfer of information. The requirement asks for the vendor to transfer the previous vendor’s call records to the new system which requires the cooperation of the previous vendor. Would the County confirm that the previous vendor will cooperate with the new vendor in transferring the existing call records at no cost to

the new vendor? **The County owns the inmate records of the existing ITS vendor. However, the ability to transfer the records in the format the existing vendor gives to the County for the new vendor's system is between the vendors to facilitate, not the County. Current vendor will likely know if there is a cost to convert the data to a format compatible with a new system.**

11. The Vendor is responsible for replacement of the ITS in its entirety or its individual components regardless of cause including, but not limited to, normal wear/use, inmate abuse, natural disaster, or inmate unrest. This system or component replacement will be performed at no cost to the Okaloosa County PS-Corrections Division and will occur immediately upon notification to the Vendor of the system problem by the Okaloosa County PS-Corrections Division facility. Normally the maintenance or repair and replacement of system components will fall under the established service level agreement (SLA). Would the County please clarify what is meant by "immediately" regarding replacement/repair of system equipment since it appears to fall outside of normal SLA time frames? **Please refer to 3.64.14 through 3.66 of the RFP.**
12. System should include anti-tamper screws on a stainless-steel wall plate, spiral-sound stainless-steel armored cable, and anti-tamper transmitter/receiver installed in a small encasement. Since this requirement is in the Monitoring and Recording section of the RFP, can the County please confirm this requirement is referring to inmate phone hardware? **Confirmed.**
13. Visitation Phone Monitoring and Recording  
Section 3.68 is titled Visitation Phone Monitoring and Recording. Can the County please clarify if section 3.68 requirements are for standard face-to-face visitation or video visitation? The first 12 requirements in this section appear to relate to standard face-to-face visitation and 13 and 14 appear to relate to video visitation. Can the County please verify that this is a correct assumption? **The County only allows video visitation from family and friends. Section 3.68 is referring to the video visitation terminals.**
14. The system allows for voicemail communications between friends and family and inmates. Since this requirement is for voicemail, which is a separate feature from the facility IVR, please confirm the above requirement relates to inmate phone services.  
3.69.13 System must average at least a monthly automation rate of seventy-five percent (75%). Eighty percent (80%) is preferred. **Confirmed**
15. Can the County provide the current volume of inquiries? **3,442 per quarter on the public side. 15,800 per quarter on the inmate side.**
16. In addition, the IVR solution must be currently deployed to at least fifty (50) correctional facilities that are willing to provide written references. As few vendors can meet this requirement, will the County remove this requirement to create a more competitive playing field, with the expectation that vendors clearly demonstrate their experience providing the IVR solution? **We are agreeable to lower the requirement from 50 correctional facilities to 30 correctional facilities.**

17. Equipment Requirements Inmate and Visitor Terminals  
The display should be at least a fifteen (15)-inch LCD touch screen monitor  
Would the County allow the vendor to offer a smaller size monitor for the inmate station to allow for wall space restrictions? **Only with approval from the on-site County Program Manager.**
18. Certification from the Offeror that he has the ability to commence full operations within thirty (30) days after notification of award. Can the County please clarify the number of days to full operation/transition completion? Section 5.1.3 states thirty (30) days, while the Time Schedule on page 37 of the RFP indicates a sixty (60) day period. **The project must be started within thirty (30) days and completed within sixty (60) day period.**
19. On page 36, in "8.1 In this section, the Offeror shall discuss the requirements, item by item, as outlined in Section V, Scope of Work." As we read Section V (on page 44) to be the MODIFICATION & WITHDRAWAL OF PROPOSAL section and the Scope of Work (on page 2) as labeled as Section 3. Please clarify or if this is a misprint and should read as Section 3, Scope of Work. **Yes, it is a misprint and should read as Section 3. Scope of Work.**
20. Please provide 12 months of call data broken down by call type that shows call volume information for all call types: local, intralata, interlata, interstate, international for all calling methods collect, prepaid, debit, single call, Text2Connect, Collect2Card, Collect2Phone, QuickConnect, advanced calls, convenience calls, premium calls or credit card calls and inmate voicemail.

Product Utilization: 3 <sup>rd</sup> Qtr - 2018	
Call Type	Total Calls
Advance Connect	39,882
Instant Pay – PayNow	2,892
Instant Pay – Text2Connect	1,440
Direct Billed	433
SVV	646
Grand Total	45,293

21. Does the County currently receive commission for all call types - local, intralata, interlata, interstate, international for all calling methods - collect, prepaid, debit, single call, Text2Connect, Collect2Card, Collect2Phone, QuickConnect, advanced calls, convenience calls, premium calls or credit card calls and inmate voicemail? **All services except voicemail which was added with a contract renewal.**
22. Does the County currently allow “premium” calls – calls where the called party may make a one-time charge to a credit or debit card or charge to a mobile device bill to accept the call? If so, is it acceptable to eliminate this type of call and only charge the standard rates? **Yes**

23. Q: During the pre-bid meeting the county mentioned adding an addition to the current facility in approximately 3 to 5 years. How many new beds will be added in this addition? **Estimated to be over 350 beds.**
24. Regarding the Law Library Application references for both kiosks and tablets, does the County currently have a Law Library Service that the selected vendor will interface with? Or does the County expect the selected vendor to provide the Law Library Service subscription. **The County expects the selected vendor to provide the Law Library Service subscription to include Florida statutes and Case Lookup.**
25. The County is currently using county resources to monitor Video Visits. Would the county be opposed to an automated Video Visitation monitoring system for both on-site and remote video visits? **Not a consideration at this time, but will consider it if it does not affect the commission rate.**
26. Would the county be favorable to having vendors do a presentation/demo prior to making a final decision? **Selected vendors who make the short-list may be required to make presentations in front of the review committee.**
27. Does the revenue from the inmate telephone system go into the Inmate Welfare or the County General Fund? **Both**

Securus Technologies, Inc.

COM-001 Call Commission Report - September, 2018

RUN DATE: 10/23/2018 12:15:30 PM

Process Date: 10/25/2018 9:50:51 AM

Site: OKALOOSA COUNTY DEPT OF CORRECTIONS - FL

I-003033

Site ID: 06725

Contract ID:

**Direct Billed Collect**

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
8503984341	\$249.48	609	137	\$0.00	0	0	\$0.00	0	0	\$1.25	5	1	\$0.00	0	0	\$0.00	0	0	\$250.73	614	138	\$202.83
<b>Total:</b>	\$249.48	609	137	\$0.00	0	0	\$0.00	0	0	\$1.25	5	1	\$0.00	0	0	\$0.00	0	0	\$250.73	614	138	\$202.83

**Prepaid Collect**

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
8503984341	\$14,798.91	92945	8326	\$2,592.51	5655	533	\$2,247.79	4737	490	\$7,523.46	35826	3988	\$1.47	7	1	\$0.00	0	0	\$27,164.14	139170	13338	\$15,966.73
<b>Total:</b>	\$14,798.91	92945	8326	\$2,592.51	5655	533	\$2,247.79	4737	490	\$7,523.46	35826	3988	\$1.47	7	1	\$0.00	0	0	\$27,164.14	139170	13338	\$15,966.73
<b>Grand Total:</b>	\$15,048.39	93554	8463	\$2,592.51	5655	533	\$2,247.79	4737	490	\$7,524.71	35831	3989	\$1.47	7	1	\$0.00	0	0	\$27,414.87	139784	13476	\$16,169.55

**OTHER REVENUE**

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$123.38	\$24.68
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		590		\$944.00
Instant Pay - Text2Connect		278		\$83.40
Legacy Operator Assistant		0	\$0.00	\$0.00
Outbound Voicemail (Interstate)		30	\$7.35	\$0.00
Outbound Voicemail (NonInterstate)		79	\$171.54	\$139.46
SIM		0		\$0.00
Tablets			\$0.00	\$0.00
Video Visitation		212		\$0.00
Video Visitation Subscription		392		\$0.00
VMail		0	\$0.00	\$0.00
<b>Total:</b>			\$302.27	\$1,191.54

eMESSAGING	Stamps Used	Purchase Price of Stamp	Revenue	Commission
	0	\$0.00	\$0.00	\$0.00
<b>Total:</b>	<b>0</b>		<b>\$0.00</b>	<b>\$0.00</b>

Total Revenue: \$27,717.14

Calculated Commission: \$17,361.09

**TRAFFIC BREAKDOWN**

Call Type	Revenue	Minutes	Calls	Commission
<b>Direct Billed Collect</b>	<b>\$250.73</b>	<b>614</b>	<b>138</b>	<b>\$202.83</b>
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$1.25	5	1	\$0.00
Intralata	\$0.00	0	0	\$0.00
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$249.48	609	137	\$202.83
<b>Prepaid Collect</b>	<b>\$27,164.14</b>	<b>139,170</b>	<b>13,338</b>	<b>\$15,966.68</b>
Interlata	\$2,247.79	4,737	490	\$1,827.45
International	\$0.00	0	0	\$0.00
Interstate	\$7,523.46	35,826	3,988	\$0.00
Intralata	\$2,592.51	5,655	533	\$2,107.71
Intralata/Interstate	\$1.47	7	1	\$0.00
Local	\$14,798.91	92,945	8,326	\$12,031.51

**Totals:                                 \$27,414.87                 139,784                 13,476                 \$16,169.51**

Securus Technologies, Inc.

COM-001 Call Commission Report - October, 2018

RUN DATE: 11/21/2018 9:40:47 AM

Process Date: 11/26/2018 10:31:11 AM

Site: OKALOOSA COUNTY DEPT OF CORRECTIONS - FL

I-003033

Site ID: 06725

Contract ID:

**Prepaid Collect**

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
8503984341	\$17,805.80	111067	10015	\$2,783.66	6044	577	\$2,984.78	6282	652	\$9,612.54	45774	5049	\$18.90	90	8	\$2.10	27	3	\$33,207.78	169284	16304	\$19,167.59
<b>Total:</b>	\$17,805.80	111067	10015	\$2,783.66	6044	577	\$2,984.78	6282	652	\$9,612.54	45774	5049	\$18.90	90	8	\$2.10	27	3	\$33,207.78	169284	16304	\$19,167.59

**Direct Billed Collect**

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
8503984341	\$305.12	587	167	\$14.62	20	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$319.74	607	172	\$259.95
<b>Total:</b>	\$305.12	587	167	\$14.62	20	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$319.74	607	172	\$259.95

**Grand Total:** \$18,110.92 111654 10182 \$2,798.28 6064 582 \$2,984.78 6282 652 \$9,612.54 45774 5049 \$18.90 90 8 \$2.10 27 3 \$33,527.52 169891 16476 \$19,427.54

**OTHER REVENUE**

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$117.41	\$23.48
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		0	\$0.00	\$0.00
Instant Pay - Text2Connect		0	\$0.00	\$0.00
Legacy Operator Assistant		0	\$0.00	\$0.00
Outbound Voicemail (Interstate)		84	\$23.52	\$0.00
Outbound Voicemail (NonInterstate)		122	\$262.54	\$213.45
SIM		0	\$0.00	\$0.00
Tablets			\$0.00	\$0.00
Video Visitation		214	\$0.00	\$0.00
Video Visitation Subscription		395	\$0.00	\$0.00
VMail		0	\$0.00	\$0.00
<b>Total:</b>			\$403.47	\$236.93

eMESSAGING	Stamps Used	Purchase Price of Stamp	Revenue	Commission
	0	\$0.00	\$0.00	\$0.00
<b>Total:</b>	<b>0</b>		<b>\$0.00</b>	<b>\$0.00</b>

Total Revenue: \$33,930.99

Calculated Commission: \$19,664.46



**TRAFFIC BREAKDOWN**

Call Type	Revenue	Minutes	Calls	Commission
<b>Direct Billed Collect</b>	<b>\$319.74</b>	<b>607</b>	<b>172</b>	<b>\$259.95</b>
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$14.62	20	5	\$11.89
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$305.12	587	167	\$248.06
<b>Prepaid Collect</b>	<b>\$33,207.78</b>	<b>169,284</b>	<b>16,304</b>	<b>\$19,167.53</b>
Interlata	\$2,984.78	6,282	652	\$2,426.62
International	\$2.10	27	3	\$1.71
Interstate	\$9,612.54	45,774	5,049	\$0.00
Intralata	\$2,783.66	6,044	577	\$2,263.11
Intralata/Interstate	\$18.90	90	8	\$0.00
Local	\$17,805.80	111,067	10,015	\$14,476.09

**Totals:                                \$33,527.52                169,891                16,476                \$19,427.48**

Securus Technologies, Inc.

COM-001 Call Commission Report - November, 2018

RUN DATE: 12/21/2018 6:02:29 PM

Process Date: 12/27/2018 8:18:00 AM

Site: OKALOOSA COUNTY DEPT OF CORRECTIONS - FL

I-003033

Site ID: 06725

Contract ID:

**Prepaid Collect**

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
8503984341	\$15,502.13	99178	8728	\$2,026.60	4359	427	\$3,340.52	7184	704	\$8,196.51	39031	4102	\$17.85	85	11	\$2.81	36	4	\$29,086.42	149873	13976	\$16,969.01
<b>Total:</b>	\$15,502.13	99178	8728	\$2,026.60	4359	427	\$3,340.52	7184	704	\$8,196.51	39031	4102	\$17.85	85	11	\$2.81	36	4	\$29,086.42	149873	13976	\$16,969.01

**Direct Billed Collect**

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
8503984341	\$142.11	335	78	\$56.44	85	18	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$198.55	420	96	\$161.42
<b>Total:</b>	\$142.11	335	78	\$56.44	85	18	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$198.55	420	96	\$161.42

**Grand Total:** \$15,644.24 99513 8806 \$2,083.04 4444 445 \$3,340.52 7184 704 \$8,196.51 39031 4102 \$17.85 85 11 \$2.81 36 4 \$29,284.97 150293 14072 \$17,130.43

**OTHER REVENUE**

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$81.59	\$16.32
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		0	\$0.00	\$0.00
Instant Pay - Text2Connect		0	\$0.00	\$0.00
Legacy Operator Assistant		0	\$0.00	\$0.00
Outbound Voicemail (Interstate)		44	\$11.34	\$0.00
Outbound Voicemail (NonInterstate)		77	\$167.37	\$136.07
SIM		0	\$0.00	\$0.00
Tablets			\$0.00	\$0.00
Video Visitation		236	\$0.00	\$0.00
Video Visitation Subscription		366	\$0.00	\$0.00
VMail		0	\$0.00	\$0.00
<b>Total:</b>			\$260.30	\$152.39

eMESSAGING	Stamps Used	Purchase Price of Stamp	Revenue	Commission
	0	\$0.00	\$0.00	\$0.00
<b>Total:</b>	<b>0</b>		<b>\$0.00</b>	<b>\$0.00</b>

Total Revenue: \$29,545.27

Calculated Commission: \$17,282.82

**TRAFFIC BREAKDOWN**

Call Type	Revenue	Minutes	Calls	Commission
<b>Direct Billed Collect</b>	<b>\$198.55</b>	<b>420</b>	<b>96</b>	<b>\$161.42</b>
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$56.44	85	18	\$45.89
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$142.11	335	78	\$115.54
<b>Prepaid Collect</b>	<b>\$29,086.42</b>	<b>149,873</b>	<b>13,976</b>	<b>\$16,968.96</b>
Interlata	\$3,340.52	7,184	704	\$2,715.84
International	\$2.81	36	4	\$2.28
Interstate	\$8,196.51	39,031	4,102	\$0.00
Intralata	\$2,026.60	4,359	427	\$1,647.62
Intralata/Interstate	\$17.85	85	11	\$0.00
Local	\$15,502.13	99,178	8,728	\$12,603.21

**Totals:**                                **\$29,284.97**            **150,293**            **14,072**            **\$17,130.38**

Securus Technologies, Inc.

COM-001 Call Commission Report - January, 2019

RUN DATE: 2/21/2019 8:40:46 PM

Process Date: 2/25/2019 2:28:33 PM

Site: OKALOOSA COUNTY DEPT OF CORRECTIONS - FL

I-003033

Site ID: 06725

Contract ID:

**Prepaid Collect**

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
8503984341	\$18,984.80	120668	10686	\$2,077.33	4180	486	\$4,721.28	10213	985	\$9,188.34	43754	4866	\$24.36	116	13	\$0.00	0	0	\$34,996.11	178931	17036	\$20,961.89
<b>Total:</b>	\$18,984.80	120668	10686	\$2,077.33	4180	486	\$4,721.28	10213	985	\$9,188.34	43754	4866	\$24.36	116	13	\$0.00	0	0	\$34,996.11	178931	17036	\$20,961.89

**Direct Billed Collect**

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
8503984341	\$155.05	334	85	\$2.92	4	1	\$8.77	12	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$166.74	350	89	\$135.56
<b>Total:</b>	\$155.05	334	85	\$2.92	4	1	\$8.77	12	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$166.74	350	89	\$135.56

**Grand Total:** \$19,139.85 121002 10771 \$2,080.25 4184 487 \$4,730.05 10225 988 \$9,188.34 43754 4866 \$24.36 116 13 \$0.00 0 0 \$35,162.85 179281 17125 \$21,097.45

**OTHER REVENUE**

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$95.52	\$19.10
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		0	\$0.00	\$0.00
Instant Pay - Text2Connect		0	\$0.00	\$0.00
Legacy Operator Assistant		0	\$0.00	\$0.00
Outbound Voicemail (Interstate)		58	\$15.75	\$0.00
Outbound Voicemail (NonInterstate)		116	\$250.96	\$204.03
SIM		0	\$0.00	\$0.00
Tablets			\$0.00	\$0.00
Video Visitation		223	\$0.00	\$0.00
Video Visitation Subscription		385	\$0.00	\$0.00
VMail		0	\$0.00	\$0.00
<b>Total:</b>			\$362.23	\$223.13

eMESSAGING	Stamps Used	Purchase Price of Stamp	Revenue	Commission
	0	\$0.00	\$0.00	\$0.00
<b>Total:</b>	<b>0</b>		<b>\$0.00</b>	<b>\$0.00</b>

Total Revenue: \$35,525.08

Calculated Commission: \$21,320.59

**TRAFFIC BREAKDOWN**

Call Type	Revenue	Minutes	Calls	Commission
<b>Direct Billed Collect</b>	<b>\$166.74</b>	<b>350</b>	<b>89</b>	<b>\$135.56</b>
Interlata	\$8.77	12	3	\$7.13
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$2.92	4	1	\$2.37
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$155.05	334	85	\$126.06
<b>Prepaid Collect</b>	<b>\$34,996.11</b>	<b>178,931</b>	<b>17,036</b>	<b>\$20,961.85</b>
Interlata	\$4,721.28	10,213	985	\$3,838.39
International	\$0.00	0	0	\$0.00
Interstate	\$9,188.34	43,754	4,866	\$0.00
Intralata	\$2,077.33	4,180	486	\$1,688.86
Intralata/Interstate	\$24.36	116	13	\$0.00
Local	\$18,984.80	120,668	10,686	\$15,434.60

**Totals:                                \$35,162.85                179,281                17,125                \$21,097.41**

Securus Technologies, Inc.

COM-001 Call Commission Report - February, 2019

RUN DATE: 3/25/2019 9:25:53 AM

Process Date: 3/25/2019 4:28:43 PM

Site: OKALOOSA COUNTY DEPT OF CORRECTIONS - FL

I-003033

Site ID: 06725

Contract ID:

**Prepaid Collect**

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	International Revenue	International Mins.	International Calls	Total Revenue	Total Mins.	Total Calls	Commission
8503984341	\$17,467.96	110392	9830	\$1,900.33	3869	437	\$3,700.29	7736	817	\$8,617.77	41037	4501	\$7.98	38	5	\$0.00	0	0	\$31,694.33	163072	15590	\$18,754.72
<b>Total:</b>	\$17,467.96	110392	9830	\$1,900.33	3869	437	\$3,700.29	7736	817	\$8,617.77	41037	4501	\$7.98	38	5	\$0.00	0	0	\$31,694.33	163072	15590	\$18,754.72

**Direct Billed Collect**

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	International Revenue	International Mins.	International Calls	Total Revenue	Total Mins.	Total Calls	Commission
8503984341	\$124.22	241	68	\$3.80	7	1	\$3.51	6	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$131.53	254	70	\$106.93
<b>Total:</b>	\$124.22	241	68	\$3.80	7	1	\$3.51	6	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$131.53	254	70	\$106.93

**Grand Total:** \$17,592.18 110633 9898 \$1,904.13 3876 438 \$3,703.80 7742 818 \$8,617.77 41037 4501 \$7.98 38 5 \$0.00 0 0 \$31,825.86 163326 15660 \$18,861.66

**OTHER REVENUE**

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$57.71	\$11.54
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		0	\$0.00	\$0.00
Instant Pay - Text2Connect		0	\$0.00	\$0.00
Legacy Operator Assistant		0	\$0.00	\$0.00
Media - Music			\$0.00	\$0.00
Outbound Voicemail (Interstate)		38	\$9.87	\$0.00
Outbound Voicemail (NonInterstate)		120	\$261.20	\$212.36
SIM		0	\$0.00	\$0.00
Tablets			\$0.00	\$0.00
Video Visitation		205	\$0.00	\$0.00
Video Visitation Subscription		388	\$0.00	\$0.00
VMail		0	\$0.00	\$0.00
<b>Total:</b>			\$328.78	\$223.90

eMESSAGING	Stamps Used	Purchase Price of Stamp	Revenue	Commission
	55	\$0.50	\$27.50	\$5.50
<b>Total:</b>	<b>55</b>		<b>\$27.50</b>	<b>\$5.50</b>

Total Revenue: \$32,182.14

Calculated Commission: \$19,091.05

**TRAFFIC BREAKDOWN**

Call Type	Revenue	Minutes	Calls	Commission
<b>Direct Billed Collect</b>	<b>\$131.53</b>	<b>254</b>	<b>70</b>	<b>\$106.93</b>
Interlata	\$3.51	6	1	\$2.85
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$3.80	7	1	\$3.09
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$124.22	241	68	\$100.99
<b>Prepaid Collect</b>	<b>\$31,694.33</b>	<b>163,072</b>	<b>15,590</b>	<b>\$18,754.68</b>
Interlata	\$3,700.29	7,736	817	\$3,008.32
International	\$0.00	0	0	\$0.00
Interstate	\$8,617.77	41,037	4,501	\$0.00
Intralata	\$1,900.33	3,869	437	\$1,544.96
Intralata/Interstate	\$7.98	38	5	\$0.00
Local	\$17,467.96	110,392	9,830	\$14,201.40

**Totals:**                                **\$31,825.86**                **163,326**                **15,660**                **\$18,861.62**